

Thumb Cellular Voicemail Upgrade (2/2/10) -- Steps to follow to set up your new voicemail box

1. Dial your mobile number (not using the quick 1 touch key)
2. *"Extension (subscriber's mobile number will be read back) is not available to take your call. Record your message at the tone..."*
3. Press **"#"** while the attendant is delivering the above message.
4. *"Please enter your password. When you have finished press "#", to cancel press "*"."*
5. Enter default password (0000#)
6. *"Welcome to your new voicemail system. You will now be asked to enter your new password, record your name and record your personal greeting. Enter your new password. Password must be four digits long. To finish entering password press "#", to cancel press "*"."*
7. Enter your new 4-digit password, then press **"#"**.
8. *"To confirm your new password, please re-enter it now. To finish entering password press "#", to cancel press "*"."*
9. Re-enter your 4-digit password, then press **"#"**.
10. *"New password confirmed. Record your name at the tone. When you are finished press "#", to cancel press "*"."*
11. Record name, then press **"#"**.
12. *"Your name has been recorded as follows....(plays recorded name back). To accept press "#", to replay press "1", to erase and re-record press "*"."*
13. Accept (press **"#"**)
14. *"Name recorded. You have currently selected to play a standard system greeting with your name. Record your personal greeting at the tone. When you are finished press "#", to cancel press "*"."*
15. Record greeting, then press **"#"**.
16. *"Your personal greeting has been recorded as follows....(plays personal greeting back). To accept press "#", to replay press "1", to erase and re-record press "*"."*
17. Accept (press **"#"**)
18. *"Personal greeting recorded. You have ____ messages."*