

ARE YOUR CELLULAR PHONE RECORDS FOR SALE?

Local Cellular Company Assures Safety of Call Records

It's been the topic of various news reports and articles, the sale of private call records by several internet-based companies. It has been reported that potentially, with a click of the mouse someone could get their hands on your cell phone records. That is unless you and your cellular provider take a few extra measures.

When asked about the chances of someone fraudulently obtaining cellular phone records from Thumb Cellular, Tracey Schenk, Customer Care manager stated, "Our policy has always been that only the account holder can request phone records and they must provide proof of their identity. Furthermore, call records are only sent via mail to the billing address of the account holder. We do not transmit these records electronically. So the chances of them getting into someone else's hands are quite slim."

If you still have concerns regarding the security of your cellular phone records, Thumb Cellular General Manager, Paul Picklo offers this advice, "Customers are more than welcome to call in and add a PIN code to their Thumb Cellular account. This PIN code will be necessary before any access to account information is allowed".

The Federal Communications Commission is investigating these fraudulent companies and federal lawmakers are already in the process of introducing bills to help protect consumers against this invasion of privacy.